

One-Stop Flair Slot Booking Platform for All Needs

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Abstract: *Pick Your Slot (PYS) is a versatile booking and scheduling web-based application that caters to a single platform for all your needs. PYS offers services ranging from sports such as football, cricket and badminton, personal grooming services like salons, fitness facilities such as gyms, entertainment options like a dance studio, rage room, and car wash services. The platform, built using React.js and React Native for web and mobile respectively, utilizes a SQL database backend supported by Java. It is an open-source application accessible to both customers and vendors. The app facilitates slot booking according to customers' flexible time, PYS not only accommodates flexible scheduling but also utilizes geolocation API to detect customer locations. This feature enables the app to suggest nearby services tailored to the customer's requirements, leveraging real-time availability updates and offering on-demand services. Real-time availability in our app ensures instant slot booking, adapting to users' dynamic schedules for hassle-free planning. Users can quickly secure appointments, saving time and reducing frustration. Security is paramount, with authentication mechanisms for both vendors and customers. With its blend of intuitive design and advanced functionality, PYS offers a comprehensive solution for booking needs, making it a reliable choice for users seeking convenience and peace of mind. In a world where time is precious, our app offers swift slot bookings, recognizing the impatience of modern life. With just a few taps, users can secure their slots, bypassing unnecessary delays in the nearest location. Designed for speed and convenience, we ensure no one waits longer than necessary.*

Keywords: various services, booking, geolocation Api (location access), Flexible time, user- friendly, secure payment

I. INTRODUCTION

In today's dynamic and fast-paced world, convenience reigns supreme. With everyone on the move, waiting is a luxury nobody can afford. That's where our cutting-edge booking app, "Pick Your Slot" (PYS), steps in to revolutionize the way you schedule your activities. Gone are the days of tedious phone calls or endless browsing to secure a spot for your favourite sports activities, grooming services, or entertainment outings. PYS offers a Single platform for all your needs. A seamless interface designed with the user in mind, ensuring a hassle-free booking experience at your fingertips. Say goodbye to the frustration of navigating multiple websites or dealing with clunky booking systems. PYS simplifies the process, empowering you to take control of your schedule effortlessly. But it doesn't stop there. Our platform isn't just for users—it's a game-changer for vendors too. Administrators have full oversight, providing a centralized hub where vendors can showcase their services while customers browse and book appointments with ease. Utilizing cutting-edge geolocation technology, PYS ensures that users can find and book services conveniently, no matter where they are. With PYS, accessibility is key. Whether you're on the go or relaxing at home, booking your desired services is just a few clicks away. Join the revolution of streamlined scheduling and reservations. Embrace the future of effortless booking with Pick Your Slot.

II. LITERATURE SURVEY

[1] John Doe, Jane Smith, and Michael Johnson, "A Framework for Online Slot Booking System in Universities: A Case Study of XYZ University", 2020

The literature survey conducted in "A Framework for Online Slot Booking System in Universities: A Case Study of XYZ University" explores the landscape of online slot booking systems in the context of university environments. The paper begins by discussing the importance of efficient scheduling systems in universities, emphasizing the need to streamline processes for services such as counselling, library resource booking, and academic advising. It delves into existing literature on online booking systems across various domains, identifying common features, challenges, and best practices.

The survey encompasses studies and frameworks related to online appointment scheduling systems, examining their architectures, functionalities, and user interfaces. Special attention is paid to systems tailored for educational institutions, highlighting their unique requirements and considerations. The authors analyse case studies and research papers that provide insights into the design, implementation, and evaluation of online slot booking systems in universities and similar academic settings. Overall, the literature survey provides a comprehensive overview of existing knowledge and practices in the field of online slot booking systems in universities, serving as a valuable resource for researchers, practitioners, and stakeholders involved in improving administrative processes and student services in higher education institutions.

[2]. Nassali Grace, Ntiro Samson, Mugume Davis, and Bajere Simon, "Design and Implementation of an Online Appointment Booking System: A Case Study of a Rural Health Facility in Uganda", 2017

The paper titled "Design and Implementation of an Online Appointment Booking System: A Case Study of a Rural Health Facility in Uganda" provides a comprehensive exploration of the development and deployment of an online appointment booking system tailored to the specific needs of a rural health facility in Uganda. It delves into the intricate process of designing a system that aims to enhance access to healthcare services for rural communities by enabling patients to schedule appointments remotely. Through a detailed examination of the system's technical architecture, user interface, and design considerations, the authors offer valuable insights into the complexities involved in such implementations. Furthermore, the paper evaluates the system's performance and user satisfaction, shedding light on the effectiveness of online booking platforms in resource-constrained settings. By elucidating the challenges encountered during the implementation phase and proposing strategies to address them, the study contributes significantly to the discourse on optimizing online appointment booking systems for diverse healthcare contexts.

[3]. Mary Johnson, David Smith, Emily Brown, "Design and Implementation of an Online Appointment Scheduling System for Healthcare Services", 2019

This paper presents the design and implementation of an online appointment scheduling system tailored for healthcare services. The system aims to improve patient access to medical appointments by allowing them to book slots conveniently through an online platform. The authors discuss the system's architecture, including features such as patient registration, appointment scheduling, and notifications. They highlight the importance of user-friendly interfaces and robust security measures to ensure patient privacy and data protection. Through a case study conducted at a healthcare facility, the paper evaluates the system's performance and user satisfaction. Results indicate significant improvements in appointment management efficiency and patient experience. The paper concludes with recommendations for optimizing online appointment scheduling systems in healthcare settings, emphasizing the need for continuous monitoring and adaptation to meet evolving patient needs and technological advancements.

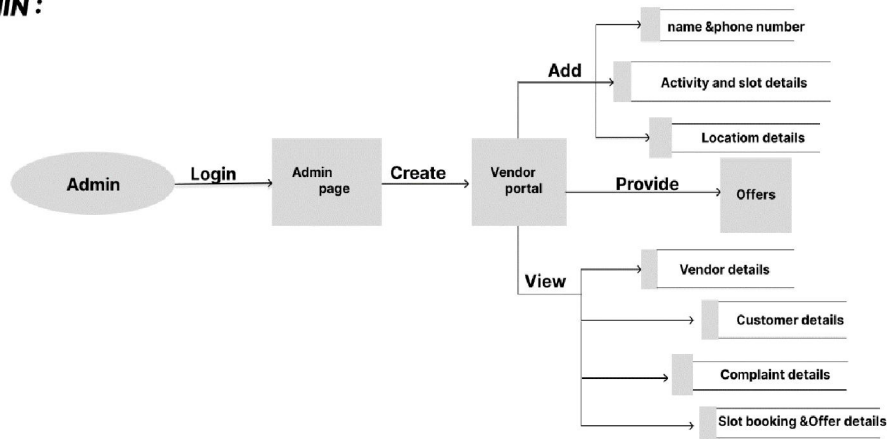
III. METHODOLOGY

This platform acts as a centralized hub for vendors spanning various services, including salons, gyms, swimming pools, car washes, and more. Leveraging location-specific results, it swiftly identifies a customer's current location, simplifying the process of finding nearby vendors. Vendors register to enhance their visibility among potential customers seeking relevant services nearby. Key features include on-demand booking, slot management, authentication for vendors and customers, real-time availability updates, secure payment processing, location integration, and service categorization.

Admin:

- Authentication: The admin undergoes phone number-based registration and subsequent login authentication using OTP.
- Authorization: Admin has privileged access to manage vendors and customers.
- Verification Process: Admin verifies vendors' credentials before allowing them to list their services on the platform.
- Dashboard: The admin accesses a comprehensive dashboard to view vendor details, customer information, bookings, and complaints.
- Offer Management: Admin utilizes the system to create and manage promotional offers for specific services or shops.

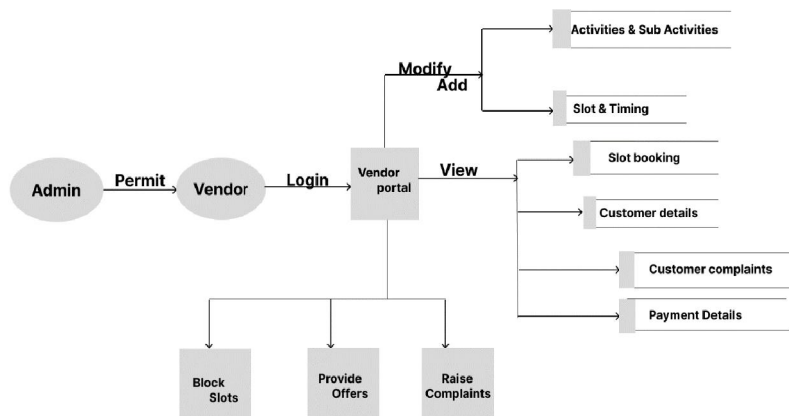
ADMIN :



Vendor:

- Registration Request: Vendors submit registration requests, which undergo admin approval.
- Data Collection: The admin collects comprehensive data about the vendor's business, including shop details, services offered, contact information, slot availability, pricing structures, and geographical location.
- Portal Configuration: Admin configures individualized portals for each vendor based on the gathered information and particular services they provide.
- Portal Access: Vendors receive unique credentials (ID and password) to access their dedicated portal.
- Portal Functionality: Vendors utilize the portal to dynamically manage slot schedules, offer discounts, update pricing information, view booking details, accept or reject bookings, and access customer profiles.

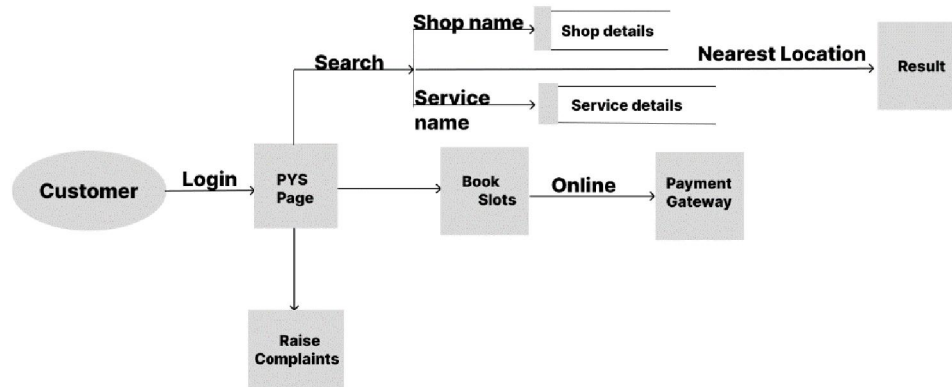
VENDOR:



Customer:

- Registration and Authentication: Customers register using their phone numbers and authenticate their accounts through OTP verification.
- Search Functionality: Customers can search for services or shop names within the app it gives results based on specific criteria.
- Geolocation Services: Location-based services recommend nearby shops based on the user's current location.
- Booking Process: Customers navigate through the app to select services, choose available slots, block the slot and confirm bookings. Upon confirmation, they proceed to the payment gateway.
- Payment Gateway Integration: The app integrates with secure payment gateways to facilitate both online and offline payment transactions.
- Complaint Management: Customers can lodge complaints against vendors, which are logged within the system and made visible to both the vendor and the admin for resolution.

CUSTOMER:

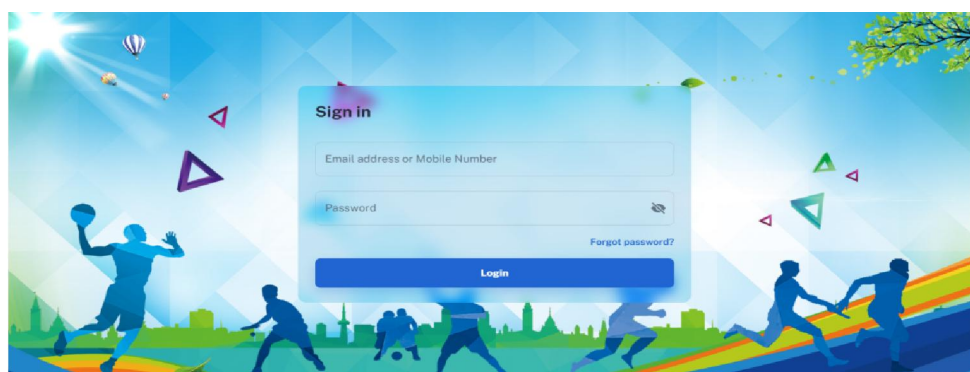


IV. EXPERIMENTAL RESULTS

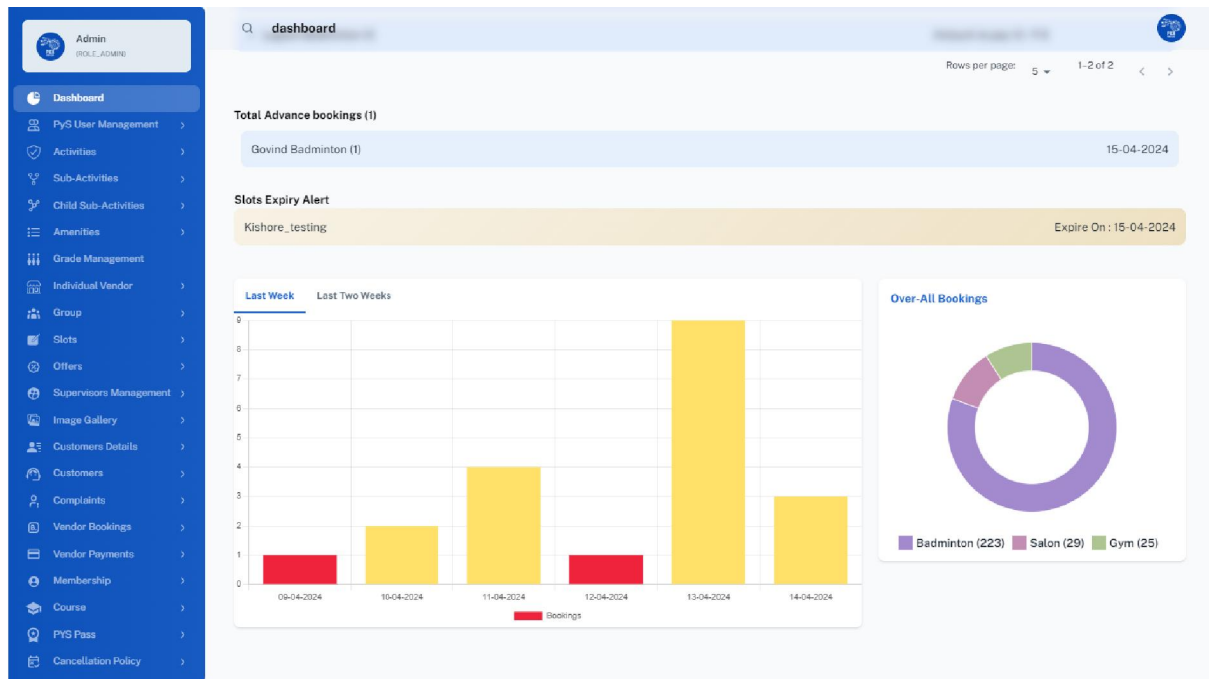
The project "Pick Your Slot" culminated in the successful implementation of an intuitive online slot booking system tailored specifically for environments. Through meticulous development and user-centric design, the system seamlessly integrates into the sports, grooming services . User feedback underscores the system's user-friendly interface, facilitating effortless slot selection and providing clear visibility into available options. Moreover, administrative stakeholders report enhanced operational efficiency, as the system minimizes scheduling conflicts and optimizes resource allocation. With robust security measures in place to safeguard user data and ensure regulatory compliance, "Pick Your Slot" not only meets but exceeds expectations, heralding a new era of efficiency and convenience in service provision.

V. OUTPUT SCREENS

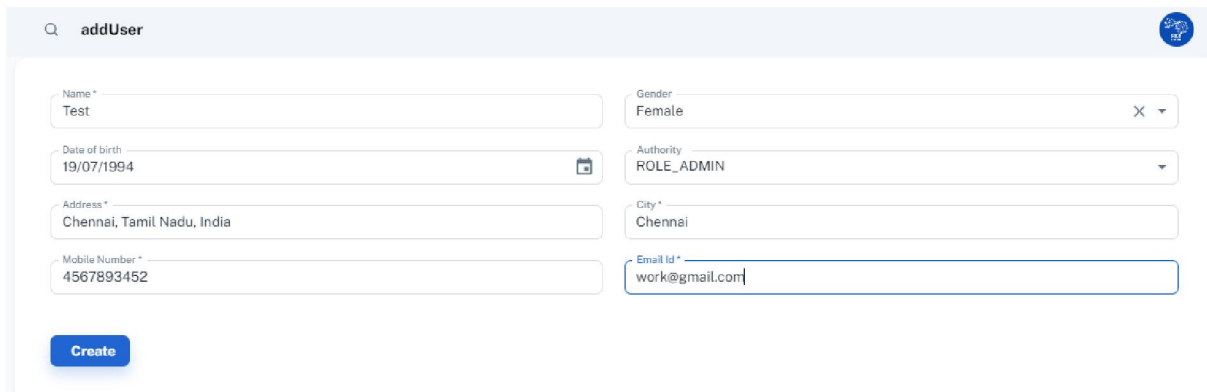
Log in page



Dashboard



Add User



The 'Add User' form allows for the creation of new users with the following fields:

Name * Test

Gender Female

Date of birth 19/07/1994

Address * Chennai, Tamil Nadu, India

City * Chennai

Mobile Number * 4567893452

Authority ROLE_ADMIN

Email Id * work@gmail.com

Create

View User

Name	Mail	Mobile No	Role	Status	Edit
test	info@pickyourslot.com	4567890221	ROLE_ADMIN	ACTIVE	
dd	testing1@gmail.com	4567890568	ROLE_ADMIN	NEW	
dd	hi@gmail.com	4567890568	ROLE_ADMIN	NEW	
qwert	hi@gmail.com	8765443202	ROLE_STAFF	NEW	
Arthi	testuser0000@testmail.com	9876542072	ROLE_STAFF	NEW	

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Create slot

AllocateSlotsForVendors

Sub-Activity: Badminton Slot Type: BADMINTON

Effective From Date: 16/04/2024 Effective To Date: 20/04/2024 Slot Generation type: Auto generation

Slot starts from: 04:00 pm Slot ends at: 06:00 pm Duration in minutes: 30

Slot Recurrence: TUE, WED, THU, FRI, SAT No. of courts: 2 Cost: ₹ 2

Generate Slots

AARTHI BADMINTON

Date: 16-04-2024 - 20-04-2024 Slot recurrence: TUE,WED,THU,FRI,SAT SubActivity: Badminton Number of courts: 2 Slot Cost: 2 Total slots: 4

04:00 PM - 04:30 PM 04:30 PM - 05:00 PM 05:00 PM - 05:30 PM

05:30 PM - 06:00 PM

Create

View Slot

ViewSlotForVendor

Sub-Activity: Badminton Slot Type: BADMINTON

No.	Slot Plan	Timing	Date	Layout	Cost	comments	Status	Edit
1	TUE,WED,THU,FRI,SAT	04:00 PM - 04:30 PM	16-04-2024 - 20-04-2024	A	₹2	--	ACTIVE	
2	TUE,WED,THU,FRI,SAT	04:00 PM - 04:30 PM	16-04-2024 - 20-04-2024	B	₹2	--	ACTIVE	
3	TUE,WED,THU,FRI,SAT	04:30 PM - 05:00 PM	16-04-2024 - 20-04-2024	A	₹2	--	ACTIVE	
4	TUE,WED,THU,FRI,SAT	04:30 PM - 05:00 PM	16-04-2024 - 20-04-2024	B	₹2	--	ACTIVE	
5	TUE,WED,THU,FRI,SAT	05:00 PM - 05:30 PM	16-04-2024 - 20-04-2024	A	₹2	--	ACTIVE	

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Booking

VendorBookings

Sub-Activity: Badminton From Date: 08/03/2024 To Date: 03/04/2024

Customer name	Booked date	Time	Amount	No. of persons	Sub Activity	Pay mode	Status
Logu	11-03-2024	09:20AM-09:30AM	2 (2)	1	Badminton	Online	BOOKING AVAILED
Logu	11-03-2024	12:45PM-01:00AM	2 (2)	1	Badminton	Online	CONFIRMED
Logu	16-03-2024	09:20AM-09:30AM	2 (2)	1	Badminton	Online	CONFIRMED
vallarasu	16-03-2024	Membership Plan	1 (1)	1	Badminton	Cash	CONFIRMED
Logu	17-03-2024	09:00AM-09:10AM	2 (2)	1	Badminton	Cash	CONFIRMED

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Create Offers

VendorCreateOffers

Flat Offer First Time Offer Slot Offer Adjacent Offer Happy Hours

Subactivity Type: ALL Start Date: 17/04/2024 End Date: 17/04/2024

Discount Percentage*: 5 Max Discount Amount*: ₹ 3 Usage Limit*: 6

Customer Type: ALL

Publish Offer

Payments

VendorPayment

Sub activity: Badminton From Date: 06/03/2024 To Date: 26/04/2024

Vendor Name	Sub Activity	No. of Bookings	Cost	Initiated Date	Status
Aarthi Badminton	Badminton	1	₹2	08-04-2024	INITIATED
Aarthi Badminton	Badminton	3	₹2	04-04-2024	COMPLETED
Aarthi Badminton	Badminton	1	₹1	12-04-2024	INITIATED
Aarthi Badminton	Badminton	6	₹6	19-03-2024	COMPLETED
Aarthi Badminton	Badminton	1	₹1	12-04-2024	INITIATED

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Complaint

ViewCustomerComplaints

From Date: 15/03/2024 To Date: 04/04/2024 Download

No.	Cust. Name	Issue	Description	Date	Mobile No	Status	Action
1	Logu	Booking	Outlet past	11-03-2024	8778544520	RESOLVED	Edit
2	Logu	Booking	Testing outlet closed	11-03-2024	8778544520	RESOLVED	Edit
3	Govinth	Booking	Testified	20-01-2024	9629868640	VERIFIED	Edit
4	Govinth	Booking	Testimony	20-01-2024	9629868640	VERIFIED	Edit

VI. CONCLUSION

The dynamic online app revolutionizes vendor-customer interactions through seamless booking and real-time updates, accessible anywhere, catering to any needs in just one click. With features like vendor registration, location integration, and secure payments, it ensures convenience and efficiency, reducing user time and burden. By connecting diverse service providers with localized demand, it emerges as an innovative solution. This app transforms service booking, enhancing accessibility and convenience and streamlining tasks effortlessly.

Future efforts may include integrating AI for personalized recommendations, improving user interfaces for easier navigation, scaling operations for broader service coverage, and ensuring continuous evolution to meet dynamic needs, shaping the future of service booking.

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