

Workflow Automation in Business Process Management

Dr. K. Mohan¹, Mrs. J. Sathiya Jothi², Mr. B. Ajay³

Associate Professor/HOD, Department of Information Technology¹

Assistant Professor, Department of Information Technology²

Student, Department of Information Technology³

Anjalai Ammal Mahalingam Engineering College, Thiruvavur, India

Abstract: *Workflow automation is an approach to making the flow of tasks, documents and information across work related activities perform independently in accordance with defined business rules. Our project defines making the automation by scheduling or customizing depends on the organization rules. Workflow rule area implementing set of actions (email notifications, tasks and field updates) that are executed when certain specified conditions are met. These rules automate the process of sending email notifications, assigning tasks and updating certain fields of a record when a rule is triggered as well as automatic meet scheduler, contact with organization members is possible as the specified conditions are met.*

Keywords: Flow of task, Work Related Activity, Organization Rules, Set of Actions

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