Employees' Level of Satisfaction Towards the Job in Virtual Softech Solution, Coimbatore

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Abstract: *Employee satisfaction is an essential factor that determines the productivity and long-term success of organizations, particularly in the Information Technology (IT) sector where employee skills, motivation, and engagement play a significant role. Job satisfaction refers to the level of contentment employees feel toward their work, including factors such as salary, work environment, promotion opportunities, and management support. The present study examines the level of job satisfaction among employees working at Virtual Softech Solution, Coimbatore. The primary objective of this research is to evaluate employee satisfaction regarding working conditions, compensation, career growth opportunities, and organizational support. Data were collected from 100 employees through a structured questionnaire using a descriptive research design. The results indicate that a majority of employees are satisfied with their work environment and management support. However, certain areas such as career advancement and salary structure require improvement. Overall, the findings reveal that employees at Virtual Softech Solution experience a moderate to high level of job satisfaction.*

Keywords: Job satisfaction, employee motivation, IT sector, work environment, organizational support

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