

Review of AI Chatbot for College Website

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Abstract: *The digital interface of an educational institution, primarily its website, serves as the first point of contact and a continuous resource for students, parents, and staff. It is tasked with disseminating a vast array of critical information, including admission procedures, academic calendars, examination schedules, faculty details, and campus announcements. Traditionally, this information is presented through static web pages, requiring users to navigate complex menus and sift through extensive text to find specific details. This often becomes a time-consuming and frustrating process, particularly during peak periods such as admissions or examinations, leading to information delays and user dissatisfaction.*

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