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Coffee Rush Prediction System

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Abstract: Understanding peak rush hours in beverage retail stores is essential for optimizing staff allocation, reducing waiting time, and improving customer satisfaction. This research proposes a machine-learning-based prediction system that analyzes historic sales data to identify high-demand time intervals. The system uses Random Forest Regression to forecast hourly demand by considering timebased, seasonal, and transactional variables. The model achieves high accuracy and supports real-time decision-making for store management.

Keywords: retail stores



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