

Review of Goal-Based Performance Appraisal on Employee Satisfaction and Work Output

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Abstract: *Goal-based performance appraisal systems have become a central component of modern human resource management, aiming to align individual employee objectives with organizational goals. This review examines existing literature on goal-based performance appraisal and its impact on employee satisfaction and work output. The study synthesizes findings from empirical and theoretical research to evaluate how clearly defined goals, regular feedback, and objective performance metrics influence employee motivation, job satisfaction, and productivity.*

The review highlights that when appraisal systems are transparent, participative, and aligned with employees' career development needs, they tend to enhance satisfaction and improve work output. Conversely, poorly designed goal-setting processes, lack of feedback, and perceived bias in evaluations can reduce morale and performance. The review also identifies key mediating factors such as leadership support, organizational culture, and employee involvement in goal formulation. Overall, the findings suggest that effective goal-based performance appraisal systems contribute positively to both employee satisfaction and organizational performance, provided they are implemented fairly and supported by continuous communication and development-oriented feedback.

Keywords: Goal-based performance appraisal, Employee satisfaction, Work output