

Civic Connect: Home Service Provider

Prof. Bhosale S. D¹, Rohan N. Jagdale², Pushkar R. Walunj³,

Aditya S. Chavan⁴, Nivrutti R. Gaikwad⁵

Professor, Department of Computer Science and Engineering¹

Students, Department of Computer Science & Engineering^{2,3,4,5}

Navsahyadri Education Society's Group of Institutions, Polytechnic, Pune, Maharashtra, India

Abstract: *Civic Connect is an innovative online platform that connects service professionals with consumers seeking various home services. By leveraging technology, Civic Connect streamlines the process of finding and hiring skilled professionals, ensuring that users receive quality service tailored to their specific needs. The platform operates through a user-friendly website, where customers can easily browse available services, read reviews, and book appointments at their convenience. Civic Connect employs a rigorous vetting process for service providers, ensuring that only qualified and trustworthy professionals are listed on the platform. "Civic Connect" connecting users with local service providers for various home services, including cleaning, repairs, and beauty treatments. Targeting urban dwellers such as busy professionals and families, the platform will feature a user-friendly interface that allows for easy registration, comprehensive service listings, a seamless booking system, and secure payment integration. Key functionalities will include a customer review and rating system to ensure service quality, as well as real-time tracking of service providers.*

Keywords: Civic Connect

