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Diversity and Inclusion in the Workplace: Challenges and Best Practices

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Abstract: This research paper discusses the crucial role of diversity and inclusion (D&I) in today's corporate world, highlighting struggles that corporations face and tactics they can employ to create an inclusive culture. The study finds, based on a literature review and supported through the case studies selected and data analysis, that diversity pays off mainly by promoting novelty generation -- innovation as an expression of variety – enhanced job satisfaction among employees due to various career advancement opportunities offered within inclusive organizational culture(s), well-considered decision-making practices opening up for embracement of alternatives beyond any taken-for-granted institutional patterns. It also reviews the challenges to successful D&I rollout, such as unconscious bias or organizational resistance and lack of policy support. The research indicates that although organizations appreciate diversity, it takes work for inclusion to become ensconced practice. Finally, the paper provides practical suggestions for organizations looking to foster a more inclusive workplace.

Keywords: crucial role of diversity and inclusion

