

Performance Measurement in Non-Profit Organization

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Abstract: *The nonprofit sector has continued to grow while providing critical social services and other acts of assistance (Baruch & Ramalho, 2006). These nonprofit organizations around the world are responding to public needs that unable to be met by governments (McHargue, 2003). Unlike private organizations, nonprofit organizations' goals are not creating profits but able to measure their success solely based on economic terms because there is no profit maximizing focus. Instead of distributing its revenues to owners and stakeholders, nonprofit organizations use their surplus revenues to achieve their mission.*

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