

A Study about the Obstacles Encountered by the Housekeeping Department of Hotels in Terms of Retaining their Staff

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Abstract: *This research study delves into the challenges faced by the housekeeping departments of hotels concerning staff retention. Staff retention is a critical aspect of maintaining operational efficiency and service quality within the hospitality industry. This study identifies the various obstacles hindering staff retention in hotel housekeeping departments. Factors such as work-related stress, job satisfaction, career growth opportunities, and organizational support are explored to gain insights into the underlying causes of high turnover rates. The findings of this research offer valuable perspectives for hotel management, enabling them to implement effective strategies to enhance staff retention, foster a positive work environment, and ultimately improve the overall guest experience.*

Keywords: Housekeeping department, Staff retention, Employee turnover, Job satisfaction

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