

Design and Development of Laundry Booking System with SMS notification

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Abstract: *This study presents a novel Laundry Booking System integrated with SMS notification, aiming to enhance laundry service efficiency and customer satisfaction. The research focuses on developing a user-friendly online platform for easy scheduling of laundry services and implementing SMS notifications to provide real-time updates on the laundry status. The system aims to streamline operations for laundry service providers while offering convenience and transparency to customers. Although the study is limited to one laundry service provider catering to residential customers, the findings have broader implications for the industry. This technology-driven solution has the potential to transform the laundry service landscape, offering a seamless and efficient experience for both customers and service providers*

Keywords: laundry, booking, sms, notification

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